

**OSC Media outreach.** OSC staff participate in outreach engagements with the media, such as radio call-in shows, that afford employers an opportunity to bring their concerns to OSC's attention. Voice: 1-800-255-8155; TDD: 1-800-362-2735; E-mail Address: [oscprt@usdoj.gov](mailto:oscprt@usdoj.gov).

**OSC Grants.** OSC provides grants to employer associations (such as chambers of commerce) to allow those organizations to conduct further compliance assistance among their members. March 5, 2003 Grant Announcement: <http://www.usdoj.gov/crt/osc/pdf/03-grants.pdf> List of Current Grantees Operating in FY 2003: <http://www.usdoj.gov/crt/osc/press/02grantpr.htm>.

**OSC address and phone numbers:** Office of Special Counsel for Immigration Related Unfair Employment Practices, Civil Rights Division, Department of Justice, Post Office Box 27728, Washington, DC 20038-7728. Telephone: 202-616-5594.

**OSC Employer Hotline:** Voice: 1-800-255-8155, TDD: 1-800-362-2735.

#### Drug Enforcement Administration

**Small Business Regulatory Fairness Advisory:** [www.DEAdiversion.usdoj.gov/pubs/fair\\_adviz.htm](http://www.DEAdiversion.usdoj.gov/pubs/fair_adviz.htm).

For Field Offices if they have any questions regarding DEA's regulations and policies. If they are a small business, they may contact the SBA's Office of the Ombudsman to comment on DEA's enforcement actions. This Advisory is also included in all revised and new manuals.

#### Seminars/Classes

- Chemical training for importers/exporters: [www.DEAdiversion.usdoj.gov/mtgs/dea\\_mtgs.html](http://www.DEAdiversion.usdoj.gov/mtgs/dea_mtgs.html)
- Pharmaceutical Training Seminars for importers/exporters and manufacturers: [www.DEAdiversion.usdoj.gov/mtgs/dea\\_mtgs.html](http://www.DEAdiversion.usdoj.gov/mtgs/dea_mtgs.html), [www.DEAdiversion.usdoj.gov/quotas/index.html](http://www.DEAdiversion.usdoj.gov/quotas/index.html).

#### Web-Based Compliance

- A wide variety of online forms: [http://www.DEAdiversion.usdoj.gov/online\\_forms.html](http://www.DEAdiversion.usdoj.gov/online_forms.html).

#### Onsite Evaluation/ Assistance

- List of local field offices: [www.DEAdiversion.usdoj.gov/offices\\_n\\_dirs/index.html](http://www.DEAdiversion.usdoj.gov/offices_n_dirs/index.html).
- Unless otherwise listed above, requests for information or reports should be mailed to: Drug Enforcement Administration, Office of Diversion Control / ATTN: Washington, DC 20537.

**DRS address and phone number:** Disability Rights Section, Civil Rights Division, P.O. Box 66738, Washington, DC 20035-6738. Telephone: 202-307-0663. Fax: 202-307-1198.

**ADA Information Line:** 800-514-0301, 800-514-0383 (TTY).

**Drug Enforcement Administration Contact (for regulatory and enforcement matters):** Patricia Good, Chief, Liaison and Policy Section, Office of Diversion Control, Drug Enforcement Administration, Washington, DC 20537. Telephone: 202-307-7297. Fax: 202-307-8570.

**Justice Department contacts for Department wide matters (such as the Ombudsman's Reports to Congress) and other issues of general agency concern:**

Kevin R. Jones, Deputy Assistant Attorney General, Office of Legal Policy, Department of Justice, Main Building, Room 7238, 950 Pennsylvania Avenue, NW., Washington, DC 20530. Telephone: 202-514-4604. Fax: 202-514-9112. E-mail: [Kevin.r.jones@usdoj.gov](mailto:Kevin.r.jones@usdoj.gov).

Robert Hinchman, Senior Counsel, Office of Legal Policy, Department of Justice, Main Building, Room 7236, 950 Pennsylvania Avenue, NW., Washington, DC 20530. Telephone: 202-514-8059. Fax: 202-514-9112. E-mail: [robert.hinchman@usdoj.gov](mailto:robert.hinchman@usdoj.gov).

**Justice Department contact for general public affairs inquiries:** Barbara Comstock, Director, Office of Public Affairs, Main Building, Room 1248, 950 Pennsylvania Avenue, NW., Washington, DC 20530. Telephone: 202-514-2007. Fax: 202-513-5331.

**Justice Department Single Point of Contact:** Joseph K. Bryan, Director, OSDBU, 1331 Penn Ave. NW., National Place Bld., Suite 1010, Washington, DC 20530. Telephone: 202-616-0521. Fax: 202-616-1717. E-mail: [Joseph.k.bryan@usdoj.gov](mailto:Joseph.k.bryan@usdoj.gov).

#### Labor

The U.S. Department of Labor (DOL) is committed to significantly enhance its compliance assistance efforts. The goal of compliance assistance is to protect the wages, health benefits, retirement security, safety and health of America's workforce by preventing employment law violations. DOL has developed the following to ensure that employers and workers have access to clear and accurate information and assistance—when and where they need it, and in the format that suits them best.

#### Department of Labor Web Site

DOL's principal Web site—[www.dol.gov](http://www.dol.gov)—provides America's employers and workers with access to a

wide range of services and employment and regulatory information. Easy access to DOL agencies' compliance assistance information and resources is available through DOL's Office of Compliance Assistance Policy Web site, [www.dol.gov/compliance](http://www.dol.gov/compliance).

#### Elaws Advisors

The elaws Advisors (Employment Laws Assistance for Workers and Small Businesses) are Web-based, interactive tools that help individuals understand Federal employment laws. Each elaws Advisor mimics the interaction an individual would have with a DOL employment law expert by asking the appropriate questions and then providing answers based on the individuals responses. The newest elaws Advisor, the *FirstStep* Employment Law Advisor, helps employers simply and quickly determine which of the major employment laws administered by DOL apply to their business or organization and provides easy-to-access information about how to comply with each law's requirements. [www.dol.gov/elaws](http://www.dol.gov/elaws)

#### Toll-free Information Service

This Information Services is a central access point to information on a range of employment rules and issues. By calling 1-866-4-USA-DOL, individuals can find answers to questions about job loss, business closures, pay and leave, workplace safety and health, pension and health benefits, and reemployment rights for Veterans, National Guard members and Reservists. 1-866-4-USA-DOL (TTY: 1-877-889-5627)

#### SBREFA Toll-free line

Small businesses may contact DOL's Office of Small Business Programs (OSBP) directly with their compliance assistance or regulatory fairness questions by calling 1-888-9-SBREFA (1-888-972-7332).

#### E-Mail Response Service

DOL's coordinated e-mail response service allows employers and employees to ask questions about employment and regulatory issues electronically. By choosing from a list of topics or internal DOL agencies under the "Contact Us" section of the DOL Web site, users are ensured that their question will go to the appropriate office and that they will receive an answer in a timely manner.

#### Small Business Compliance Assistance Information Inventory

More than 300 publications are in this comprehensive list of DOL small business compliance assistance