

as well as disability-related complaints forwarded by another carrier or governmental agency with respect to difficulties encountered in connection with service it provides.

(h) Carriers that do not submit their data via the Web shall use the disability-

related complaint data form specified in appendix A to this part when filing their annual report summarizing the disability-related complaints they received. The report shall be mailed, by the dates specified in paragraph (d) of this section, to the following address:

U.S. Department of Transportation,  
Aviation Consumer Protection Division,  
400 7th Street, SW., Room 4107, C-75,  
Washington, DC 20590.

■ 4. A new appendix A is added to part 382 to read as follows:

**BILLING CODE 4910-62-P**