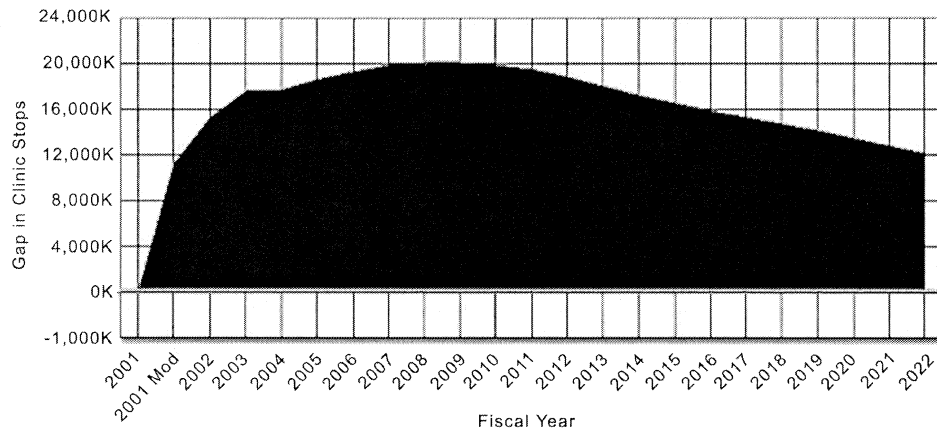


outpatient services (primary care, specialty care and mental health care), which resulted in a demand for additional space. The peak in this workload demand was usually managed through contracting for care or leasing space, both of which reduce the demand

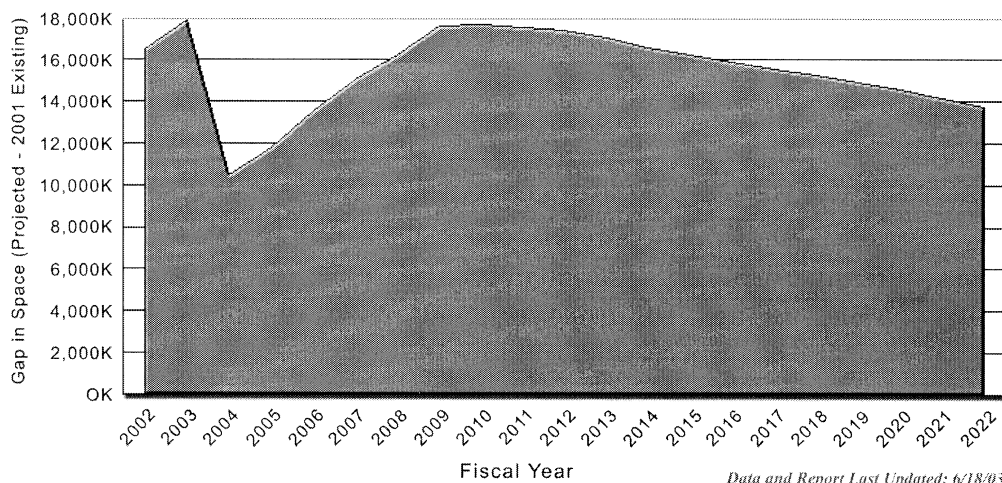
for in house space. Therefore, outpatient demand resulted in less renovation of existing space and conversion of vacant space as compared to inpatient demand. Figures 11.1 and 11.2 show the relationship between workload demand gaps and space demand gaps for

outpatient care. By comparing the trends in both charts below, it can be seen that space gaps over a 20-year period followed workload projection trends.

**Figure 11.1 National Outpatient Workload Gaps in Clinic Stops (Includes Contract Care)
FY 2002 – FY2022**



**Figure 11.2 National Outpatient Space Gaps in Square Feet
FY 2002 – FY 2022
Includes Outpatient Primary Care, Specialty Care and Mental Health**



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