

(d) minimize the burden of the collection of information on those who are to respond, including the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, *e.g.*, permitting electronic submissions of responses.

III. Current Actions

The Department of Labor's Employment and Training Administration will be seeking Office of Management and Budget (OMB) approval to administer the questionnaires to up to 2,000 employer customers, 10,400 other users of self-services, and 2,600 individuals in a job-seeker comparison group. The data will be used to provide a snapshot of customers' usage and satisfaction with One-Stop self-service systems.

Type of Review: New.

Agency: Employment and Training Administration.

Title: Customer Surveys of Self-Directed Labor Exchange Services.

Affected Public: Customers of self-services and other job seekers.

Total Respondents: 2,000 employer customers of self-services, 10,400 other users of self-services, 2,600 other job seekers.

Frequency: Once.

Total Responses: 15,000.

Average Time Per Response: 10 minutes per Employer Survey, 20 minutes per Customer Survey, 10 minutes per Employment-Comparison Survey.

Estimated Total Burden Hours: 3,387.

Total Burden Cost for Capital and Startup: \$0.

Total Burden Cost for Operation and Maintenance: \$0.

Comments submitted in response to this comment request will be summarized and/or included in the request for OMB approval of the information collection request; they will also become a matter of public record.

Signed at Washington, DC, this 13th day of August, 2003.

Maria K. Flynn,

Acting Administrator.

[FR Doc. 03-22742 Filed 9-5-03; 8:45 am]

BILLING CODE 4510-30-M

DEPARTMENT OF LABOR

Occupational Safety and Health Administration

[V-02-1]

Oak Park Chimney Corp. and American Boiler & Chimney Co.; Grant of a Permanent Variance

AGENCY: Occupational Safety and Health Administration (OSHA), Department of Labor.

ACTION: Notice of a grant of a permanent variance.

SUMMARY: This notice announces the grant of a permanent variance to Oak Park Chimney Corp. and American Boiler & Chimney Co. ("the employers"). The permanent variance addresses the provision that regulates the tackle used for boatswains' chairs (§ 1926.452 (o)(3)), as well as the provisions specified for personnel hoists by paragraphs (c)(1) through (c)(4), (c)(8), (c)(13), (c)(14)(i), and (c)(16) of § 1926.552. Instead of complying with these provisions, the employers must comply with a number of alternative conditions listed in this grant; these alternative conditions regulate rope-guided hoist systems used during inside or outside chimney construction to raise or lower employees in personnel cages, personnel platforms, and boatswains' chairs between the bottom landing of a chimney and an elevated work location. Accordingly, OSHA finds that these alternative conditions protect employees at least as well as the requirements specified by § 1926.452(o)(3) and § 1926.552(c)(1) through (c)(4), (c)(8), (c)(13), (c)(14)(i), and (c)(16).

DATES: The effective date of the permanent variance is September 8, 2003.

FOR FURTHER INFORMATION CONTACT: For information about this notice contact Ms. Maryann S. Garrahan, Director, Office of Technical Programs and Coordination Activities, Room N-3655, OSHA, U.S. Department of Labor, 200 Constitution Avenue, NW., Washington, DC 20210; telephone (202) 693-2110; fax (202) 693-1644. You may obtain additional copies of this notice from the Office of Publications, Room N-3101, OSHA, U.S. Department of Labor, 200 Constitution Avenue, N.W., Washington, DC 20210; telephone (202) 693-1888. For electronic copies of this notice, contact the Agency on its Webpage at <http://www.osha.gov> and select "Federal Register," "Date of Publication," and then "2003."

Additional information also is available from the following OSHA Regional Offices:

- U.S. Department of Labor, OSHA, JFK Federal Building, Room E340, Boston, MA 02203, Telephone: (617) 565-9860, Fax: (617) 565-9827.
- U.S. Department of Labor, OSHA 201 Varick St., Room 670, New York, NY 10014, Telephone: (212) 337-2378, Fax: (212) 337-2371.
- U.S. Department of Labor, OSHA, The Curtis Center, Suite 740 West 170 South Independence Mall West, Philadelphia, PA 19106-3309, Telephone: (215) 861-4900, Fax: (215) 861-4904.
- U.S. Department of Labor, OSHA, Atlanta Federal Center 61 Forsyth St., SW., Room 6T50, Atlanta, GA 30303, Telephone: (404) 562-2300, Fax: (404) 562-2295.
- U.S. Department of Labor, OSHA 230 South Dearborn St., Room 3244, Chicago, IL 60604, Telephone: (312) 353-2220, Fax: (312) 353-7774.
- U.S. Department of Labor, OSHA, City Center Square 1100 Main St., Suite 800, Kansas City, MO 64105, Telephone: (816) 426-5861, Fax: (816) 426-2750.
- U.S. Department of Labor, OSHA 525 Griffin St., Room 602, Dallas, TX 75202, Telephone: (214) 767-4731/-4736 (ext. 224), Fax: (214) 767-4693/-4188.
- U.S. Department of Labor, OSHA, *Overnight:* 1999 Broadway, Suite 1690, Denver, CO 80202-5716, *Mail:* P.O. Box 46550, Denver, CO 80201-6550, Telephone: (303) 844-1600, Fax: (303) 844-1616.
- U.S. Department of Labor, OSHA 71 Stevenson St., Room 420, San Francisco, CA 94105, Telephone: (415) 975-4310, Fax: (415) 744-4319.
- U.S. Department of Labor, OSHA 1111 Third Ave., Suite 715, Seattle, WA 98101-3212, Telephone: (206) 553-5930, Fax: (206) 553-6499.

SUPPLEMENTARY INFORMATION:

I. Background

In the 1970s and 1980s, nine chimney-construction companies demonstrated to OSHA that several hoist-tower requirements (*i.e.*, paragraphs (c)(1), (c)(2), (c)(3), (c)(4), (c)(8), (c)(13), (c)(14)(i), and (c)(16) of § 1926.552), as well as the tackle requirements for boatswains' chairs (*i.e.*, paragraph (o)(3) of § 1926.452), result in access problems that pose a serious danger to their employees. These companies requested permanent variances from these requirements, and proposed an alternative apparatus and procedures to protect employees while