

documentation to FEMA. After receiving this information, FEMA will then determine if the requested excess Federal real property is required for emergency management response use. The application process is designed to ensure that the applicant's proposed use of the Federal real property is for emergency management use as an integral part of applicable State and local government plans. The completed application form is designed to ensure that the applicant conforms to GSA and DOD regulatory conditions.

*Affected Public:* State, Local, or Tribal Governments.

*Number of Respondents:* 1.

*Estimated Time per Respondent:* 3 hours.

*Estimated Total Annual Burden Hours:* 3 hours.

*Frequency of Response:* On occasion.

*Comments:* Interested persons are invited to submit written comments within 30 days of the date of this notice on the proposed information collection to the FEMA Desk Officer at the Office of Management and Budget (OMB) at e-mail address

*David\_Rostker@omb.eop.gov.*

**FOR FURTHER INFORMATION CONTACT:**

Requests for additional information or copies of the information collection should be sent to Muriel B. Anderson, Chief, Records Management Branch, Information Resources Management Division, Information Technology Services Directorate, Federal Emergency Management Agency at e-mail address *Information.Collections@fema.gov.*

Dated: November 13, 2003.

**Edward W. Kernan,**

*Division Director, Information Resources Management Division, Information Technology Services Directorate.*

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**BILLING CODE 9110-07-P**

**DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT**

[Docket No. FR-4815-N-90]

**Notice of Submission of Proposed Information Collection to OMB: Customer Service and Satisfaction Survey**

**AGENCY:** Office of the Chief Information Officer, HUD.

**ACTION:** Notice.

**SUMMARY:** The proposed information collection requirement described below has been submitted to the Office of Management and Budget (OMB) for review, as required by the Paperwork Reduction Act. The Department is

soliciting public comments on the subject proposal.

This proposed survey measures the respondent's level of satisfaction with their living conditions, facilitates interaction and communication between PHAs/owners and residents, and guides managers in recognizing areas of concern identified by residents.

**DATES:** *Comments Due Date:* December 24, 2003.

**ADDRESSES:** Interested persons are invited to submit comments regarding this proposal. Comments should refer to the proposal by name and OMB approval number (2507-0001) and should be sent to: Lauren Wittenberg, OMB Desk Officer, Office of Management and Budget, Room 10235, New Executive Office Building, Washington, DC 20503; Fax number (202) 395-6974; E-mail *Lauren\_Wittenberg@omb.eop.gov.*

**FOR FURTHER INFORMATION CONTACT:**

Wayne Eddins, Reports Management Officer, AYO, Department of Housing and Urban Development, 451 Seventh Street, Southwest, Washington, DC 20410; e-mail *Wayne\_Eddins@HUD.gov*; telephone (202) 708-2374. This is not a toll-free number. Copies of the proposed forms and other available documents submitted to OMB may be obtained from Mr. Eddins or on HUD's Web site at *http://www5.hud.gov:63001/po/i/icbts/collectionsearch.cfm.*

**SUPPLEMENTARY INFORMATION:** The Department has submitted the proposal for the collection of information, as described below, to OMB for review, as required by the Paperwork Reduction Act (44 U.S.C. Chapter 35). The Notice lists the following information: (1) The title of the information collection proposal; (2) the office of the agency to collect the information; (3) the OMB approval number, if applicable; (4) the description of the need for the information and its proposed use; (5) the agency form number, if applicable; (6) what members of the public will be affected by the proposal; (7) how frequently information submissions will be required; (8) an estimate of the total number of hours needed to prepare the information submission including number of respondents, frequency of response, and hours of response; (9) whether the proposal is new, an extension, reinstatement, or revision of an information collection requirement; and (10) the name and telephone number of an agency official familiar with the proposal and of the OMB Desk Officer for the Department.

This Notice also lists the following information:

*Title of Proposal:* Customer Service and Satisfaction Survey.

*OMB Approval Number:* 2507-0001.

*Form Numbers:* None.

*Description of the Need for the Information and Its Proposed Use:* The proposed survey measures the respondent's level of satisfaction with their living conditions, interaction and communication between PHAs/owners and residents, and guides managers in recognizing areas of concern identified by residents.

*Respondents:* Individuals or households, Business or other for-profit, Not-for-profit institutions, State, Local or Tribal Government.

*Frequency of Submission:* Annually.

*Reporting Burden:* Number of Respondents 580,797; Average response per respondent 0.37; Total annual responses 216,979; Average burden per response 0.29 hrs.

*Total Estimated Burden Hours:* 64,021.

*Status:* Revision of a currently approved collection.

**Authority:** Section 3507 of the Paperwork Reduction Act of 1995, 44 U.S.C. 35, as amended.

Dated: November 14, 2003.

**Wayne Eddins,**

*Departmental Reports Management Officer, Office of the Chief Information Officer.*

[FR Doc. 03-29203 Filed 11-21-03; 8:45 am]

**BILLING CODE 4210-72-P**

**DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT**

[Docket No. FR-4815-N-91]

**Notice of Submission of Proposed Information Collection to OMB: Public Housing Agencies' Management Operations Review**

**AGENCY:** Office of the Chief Information Officer, HUD.

**ACTION:** Notice.

**SUMMARY:** The proposed information collection requirement described below has been submitted to the Office of Management and Budget (OMB) for review, as required by the Paperwork Reduction Act. The Department is soliciting public comments on the subject proposal.

This submission is a request for extension of OMB approval to collect the subject information. PHAs (or Resident Management Corporations) submit management information for evaluation of all major areas of a participant's management operations. The information is used to assess the management performance of PHAs.