Linux Consultants HOWTO

Martin Michlmayr, tbm@sypher.com, http://www.sypher.com/tbm v1.69, 25 September 1996

This document contains a listing of companies providing commercial Linux related support. It is maintained by Martin Michlmayr <tbm@sypher.com>.

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1 About this document

This is the Linux Consultants HOWTO. It is a listing of companies providing commercial Linux related support. It is maintained by Martin Michlmayr <tbm@sypher.com>.

If you need to know more about the Linux Documentation Project or about Linux HOWTO's, feel free to contact the supervisor Greg Hankins <gregh@sunsite.unc.edu>.

Greg Hankins will post the listing to several national and international newsgroups on a monthly basis. In addition, the Consultants HOWTO is available via FTP at ftp://ftp.sypher.com/tbm/HOWTO or can be found on the World Wide Web at http://www.sypher.com/tbm/Consultants-HOWTO.

Companies providing Linux support are invited to fill out the following form and contact me at tbm@sypher.com.

If you send me an entry for your product, please don't forget to send me timely updates if appropriate.

```
Name:
Address:
Phone:
Fax:
EMail:
Url:
Contact:
Type of support (via phone, EMail, inhouse, training etc.):
Sample prices:
```

2 Copyright Information

This HOWTO is Copyright © 1996 by Martin Michlmayr.

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Short quotes may be used without prior consent by the author. Derivative work and partial distributions of the Consultants HOWTO must be accompanied with either a verbatim copy of this file or a pointer to the verbatim copy.

Commercial redistribution is allowed and encouraged; however, the author would like to be notified of any such distributions.

In short, we wish to promote dissemination of this information through as many channels as possible. However, we do wish to retain copyright on the HOWTO documents, and would like to be notified of any plans to redistribute the HOWTOs.

We further want that *all* information provided in the HOWTOs is disseminated. If you have questions, please contact Greg Hankins, the Linux HOWTO coordinator, at gregh@sunsite.unc.edu.

3 America (North and South)

3.1 Rahim Azizarab

1925 S 3rd Ave
Maywood, IL 60153
U.S.A.

Phone:

708-344-6994

Fax:

None

EMail:

rahim@megsinet.net or ray@tezcat.com

Url:

None

Contact:

Rahim Azizarab

Type of support:

Phone, EMail, inhouse, training.

Sample prices:

Free for individuals.

Last modified:

September 18, 1996.

3.2 Scott Barker

Calgary
Alberta
Canada

Phone:

(403) 209-9406

Fax:

(403) 285-1399

EMail:

scott@galileo.cuug.ab.ca

Url:

http://www.cuug.ab.ca:8001/~barkers

Contact:

Scott Barker

Type of support:

I do everything, from vanilla installs, to specific customizations and hacks, to ongoing system administration. However, I do *not* do telephone-only support. I will do telephone support only if I can have direct access to the system, such as through the Internet or through a no-charge dial-in.

Sample prices:

$20/hour (personal); $30/hour (commercial).

Last modified:

September 10, 1996.

3.3 BRT Technical Services Corporation

50 Newtown Road
Danbury, CT 06810
U.S.A.

Phone:

(203) 748-5100

Fax:

(203) 792-0280

EMail:

info@brttech.com

Url:

http://www.brttech.com

Contact:

Chad Robinson

Type of support:

Phone, EMail, inhouse, training.

Sample prices:

Negotiated with client.

Last modified:

September 20, 1996.

3.4 Cabala Systems Corp.

```
801 3760 Albert St.,
Burnaby, B.C.
V5C 5Y8
Canada
```

Phone:

(604) 294-1721

Fax:

(604) 294-1751

EMail:

kcarson@direct.ca

Url:

None

Contact:

Kevin Carson

Type of support:

Phone, EMail, onsite, administration, training and programming. We cover all Linux related areas but specialities comprise of X11 graphics, security, networking, and 24/7/365 applications.

Sample prices:

Dependent on activity/contract.

Last modified:

September 23, 1996.

3.5 M. Cooper

PO Box 237
St. David, AZ 85630
U.S.A.

Phone:

(520) 720-9431

Fax:

None

EMail:

thegrendel@theriver.com

Url:

http://personal.riverusers.com/~thegrendel

Contact:

M. Leo Cooper

Type of support:

Phone, EMail. We offer set-up, programming and training.

Sample prices:

US$20-$50/hour, negotiable.

Last modified:

September 20, 1996.

3.6 Couvares Consulting

211 West Gilman St.
Suite 3W
Madison, WI 53703
U.S.A.

Phone:

+1 (608) 256-6901

Fax:

None

EMail:

couvares@family.hampshire.edu

Url:

None

Contact:

Peter Couvares

Type of support:

We offer phone/EMail support, installation, ongoing administration, training, programming, and specialized consulting services for Free Software, Linux, and other Unix environments.

Sample prices:

US$50/hour (commercial), US$40/hour (non-profit); sliding scale for personal.

Last modified:

September 9, 1996.

3.7 Crynwr Software

```
521 Pleasant Valley Rd.
Potsdam, NY 13676
U.S.A.
```

Phone:

+1-315-268-1925

Fax:

+1-315-268-9201

EMail:

info@crynwr.com

Url:

http://www.crynwr.com

Contact:

Russell Nelson

Type of support:

Qualified to do any kind of support; specializing in networking drivers.

Sample prices:

US$100/hour; fixed-price quotes for your task.

Last modified:

September 21, 1996.

3.8 Datasoft Communications

62 Rock Fernway
Willowdale, ON M2J 4N5
Canada

Phone:

416-756-4497

Fax:

416-756-3301

EMail:

mark@datasoft.com

Url:

http://www.datasoft.com

Contact:

Mark Buckaway

Type of support:

Phone, EMail, inhouse; also setup and installation consulting, web page hosting. Visit our web page for details.

Sample prices:

CAN$85/hour (1 hour minimum) with flat rate contracts available.

Last modified:

September 13, 1996.

3.9 DigiTech, Inc.

301 N. Ankeny Blvd., Suite 100
Ankeny, IA 50021
U.S.A.

Phone:

515/964-8032

Fax:

515/965-7626

EMail:

digitech@ecity.net

Url:

http://george.ecity.net/~digitech

Contact:

Non specified

Type of support:

Phone, EMail, inhouse, onsite, install, hardware, software, etc.

Sample prices:

`Hardware/software support`	`US\$52/hour`
`Networking`	`US\$65/hour`

Last modified:

September 15, 1996.

3.10 Dynamicro Consulting Limited

```
282 Waratah Avenue
Newmarket, Ont. L3Y 5J2
Canada
```

Phone:

Available to clients.

Fax:

Available to clients.

EMail:

glouis@dynamicro.on.ca

Url:

None

Contact:

Greg Louis

Type of support:

Phone, EMail, inhouse, training. Also custom software development for scientific, engineering, monitoring/control or business applications.

Sample prices:

CAN$125/hour for short-term contracts, negotiable for longer commitments.

Last modified:

September 13, 1996.

3.11 Electronic Information Systems

8758 Brook Road
McLean, VA 22102
U.S.A.

Phone:

(703)281-0409

Fax:

None

EMail:

ghurwitz@tjhsst.edu

Url:

http://bhurwitz.erols.com/SS

Contact:

Gus Hurwitz

Type of support:

EMail preferred, phone very doable, inhouse can be arranged, individual training with inhouse, group training available also.

Sample prices:

Simple questions via EMail are generally handled at no charge, ongoing EMail consulting US$25-$50, ongoing EMail support contract (seperate mail addresses available, are handeled first) available for about US$10 a month for 6 months or more. Phone support available if local to (703)281 exchange, or you pick up the tab, generally used as an extension to EMail support. Inhouse setup as little as US$50, with network setup about US$100, if hardware setup about US$150. The more systems we setup, the less it costs. Classes available for more than 5 people: topics ranging from simple installation, to C/C++ development, to system administration, to server setup and administration, etc. Students are generally welcome (and encouraged) to maintain EMail corespondance after the class, asking questions, and sharing experiences. If hourly rates are perfered, we like to stay below US$30, and are often willing to work for advertising space or endorsements.

Last modified:

September 20, 1996.

3.12 Etc Services

31 N. Vivyen St.,
Bergenfield, NJ 07621-1529
U.S.A.

Phone:

(201) 385-7113

Fax:

None

EMail:

swebster@carroll.com

Url:

None

Contact:

Scott D. Webster

Type of support:

Inhouse. System setup and administration, TCP/IP network configuration, web server setup (not content creation), Linux LAN servers for DOS/Windows/Mac, DNS configuration, experience with Linux on x86, Linux on DEC Alpha (AXP), Digital Unix on Alpha (AXP), and Solaris on SPARC and UltraSPARC.

Sample prices:

Call to negotiate.

Last modified:

September 15, 1996.

3.13 Evolve Computer Solutions

```
1523 E. Valley Parkway, Suite 237
Escondido, CA 92027
U.S.A.
```

Phone:

(619)-746-2757

Fax:

(619)-751-0612

EMail:

evolve@sierra.net

Url:

None

Contact:

Sean P. Kane

Type of support:

Phone, EMail, inhouse, training.

Sample prices:

US$40/hour.

Last modified:

September 17, 1996.

3.14 Christopher J. Fearnley

```
4807 Chester AVE APT 207
Philadelphia PA 19143-3441
U.S.A.
```

Phone:

215-724-2265

Fax:

None

EMail:

cjf@netaxs.com

Url:

http://www.netaxs.com/~cjf

Contact:

Chris Fearnley

Type of support:

Phone, inhouse, Internet.

Sample prices:

US$500/day.

Last modified:

September 17, 1996.

3.15 Global Proximity Corporation

959 Alice Street
Woodstock
Ontario N4S 8B1
Canada

Phone:

519-421-3541

Fax:

519-421-2107

EMail:

CTyler@Oxford.net

Url:

http://www.he.net/~globprox

Contact:

Chris Tyler

Type of support:

Full range of local and remote consulting services, ranging from installation support or the creation of small CGI scripts through the provision of full-service managed-Intranet services (including HW/SW/Comm/Distaster Recovery planning/Admin).

Sample prices:

Base price CAN$100/hour (about US$80), lower for large projects, higher for urgent work.

Last modified:

September 12, 1996.

3.16 G.M. Systems

2570 Seaview Road
Mill Bay, BC. V0R 2P0
Canada

Phone:

(604) 743-1500. Please note that the area code will change to 250 in October 1996.

Fax:

(604) 743-1500

EMail:

george@gmsys.com

Url:

None

Contact:

George A. Farris

Type of support:

Phone, EMail, inhouse, training, equipment sales and setup with Linux pre-installed.

Sample prices:

Contract dependent.

Last modified:

September 13, 1996.

3.17 Granite Computing Solutions

```
P.O. Box 270103
Fort Collins, CO 80527-0103
U.S.A.
```

Phone:

+1 (970) 225-2370

Fax:

None

EMail:

granite@SoftHome.Net

Url:

http://www.SoftHome.Net/granite

Contact:

Brian Grossman <brian@SoftHome.Net>

Type of support:

In person, phone, EMail, Internet remote (telnet), training developed on request for Internet and Unix topics.

Sample prices:

US$45/hour for technical support.

Last modified:

September 14, 1996.

3.18 Steve Hedlund

Las Vegas, NV
U.S.A.

Phone:

702-254-6749

Fax:

None

EMail:

ssh@nevadacom.com

Url:

http://nevadacom.com

Contact:

Steve Hedlund

Type of support:

Phone, EMail, inhouse, training.

Sample prices:

US$25-$40/hour.

Last modified:

September 12, 1996.

3.19 Miguel de Icaza

Av Copilco 163-22-1003
Mexico City
Mexico

Phone:

Mexico-(915)-622-4680

Fax:

None

EMail:

miguel.de.icaza@linux.org

Url:

None

Contact:

Miguel de Icaza

Type of support:

Phone, EMail, training. Kernel hacking, driver developement, system administration, applications programming, bug fixing of publicaly available software, extension of freely redistributable software.

Sample prices:

US$30-$50/hour.

Last modified:

September 15, 1996.

3.20 Interactive Electronic Design Inc.

```
338 Westcourt Pl.
Waterloo, ON, N2L 2R7
Canada
```

Phone:

519-725-7353

Fax:

519-725-7353

EMail:

orders@ied.com

Url:

None

Contact:

Jan Vicherek

Type of support:

Phone, EMail, inhouse, training, tutoring, Internet connections setup, custom programming.

Sample prices:

CAN$20-$40/hour plus expenses.

Last modified:

September 24, 1996.

3.21 Internet Robotics

```
131 Willow Lane, Floor 2
Oxford, OH 45056
U.S.A.
```

Phone:

513.523.5028

Fax:

513.523.7501

EMail:

support@bill.iac.net

Url:

http://www.iac.net/~mikeh

Contact:

Mike Heins

Type of support:

Specializing in online shopping with MiniVend, the GPL shopping cart. Expertise in all aspects of Linux, WWW administration, shell and Perl scripting and network configuration. Performance tuning. Phone and EMail, will travel for training courses.

Sample prices:

```
Expert technical support (uncontracted):      US\$100/hour
Monthly retainer (includes first hour):       US\$50
Contract technical support (with retainer):   US\$85/hour
Contract shopping software design:            US\$85/hour
Contract shopping site HTML design:           US\$50/hour
Configuration support:                        US\$50/hour
```

Last modified:

September 12, 1996.

3.22 Internet Systems and Services

```
13628 Bent Tree Circle, Suite 201
Centreville, VA 22020
U.S.A.
```

Phone:

(703) 222-4243

Fax:

(703) 222-7320

EMail:

bass@silkroad.com

Url:

http://www.silkroad.com

Contact:

Tim Bass, Principal Systems Engineer

Type of support:

Phone, EMail, inhouse.

Sample prices:

US$85.00/hour plus travel expenses (20 hours normal minimum).

Last modified:

September 15, 1996.

3.23 Kensho, LLC

```
9444 Balboa Avenue Suite 235
San Diego, California 92123
U.S.A.
```

Phone:

+1 (619) 514-3939

Fax:

+1 (619) 514-3938

EMail:

info@kensho.com

Url:

http://www.kensho.com

Contact:

Sean Dreilinger <sean@kensho.com>

Type of support:

Research, training, and marketing of networked information services, with an eye towards PD and GPL solutions, i.e. Linux!

Sample prices:

Free consultation. Per project and hourly rates negotiable.

Last modified:

September 12, 1996.

3.24 Kracked Rock Komputing, LLC

```
13 Fleetwood Drive
Danbury, CT 06810-7009
U.S.A.
```

Phone:

+1 203 778 6269

Fax:

+1 203 778 6292

EMail:

ken@eci.com

Url:

None

Contact:

Kenneth E. Nawyn

Type of support:

Phone, EMail, inhouse systems administration, system configuration and tech support for Linux, FreeBSD, SunOS, Solaris, IRIX and AIX. Over ten years of Unix systems adminstration experience along with Perl and C coding experience. For more detailed description of our experience and services, please contact us.

Sample prices:

Base rate US$100/hour. For a more detailed rate schedule, please contact us.

Last modified:

September 24, 1996.

3.25 Kymsoft Consulting

```
745 Foothill Dr
Eugene, OR 97405
U.S.A.
```

Phone:

541-465-9008

Fax:

541-465-9052

EMail:

rick@efn.org

Url:

http://www.efn.org/~rick

Contact:

Rick Bronson

Type of support:

Phone, EMail, inhouse, training (12 years Unix experience).

Sample prices:

US$65/hour.

Last modified:

September 12, 1996.

3.26 NET-Community

```
38403 Pelton Road
Willoughby, OH 44094
U.S.A.
```

Phone:

1-800-919-0060

Fax:

1-216-953-5829

EMail:

sales@net-community.com

Url:

http://www.net-community.com

Contact:

Scott Christley

Type of support:

Phone, EMail. NET-Community specializes in support for GNUstep and MediaBook. Our web site has details regarding the support plans.

Sample prices:

```
US\$50/year for GNUstep Developer - EMail only
US\$200/year for GNUstep Corporate - EMail only
US\$2500/year for MediaBook Comprehensive - EMail and phone
```

Last modified:

September 20, 1996.

3.27 The Network Wizards

```
2275 West Birdsong Rd
West Valley City, UT 84119
U.S.A.
```

Phone:

(801) 973-4170

Fax:

(801) 975-7355

EMail:

tnw@ix.netcom.net

Url:

None

Contact:

Pat Eyler <pate@gnu.ai.mit.edu>

Type of support:

Phone or EMail (most things); inhouse, training, contract telework available.

Sample prices:

Interesting work and worthy charities are free (my definition of worthy). Others average US$50/hour (corporate) or US$25/hour (personal).

Last modified:

September 12, 1996.

3.28 Practical Network Design

9 Chambers Rd
Mansfield, OH 44906-1302
U.S.A.

Phone:

(419) 529-3841

Fax:

(419) 529-3625

EMail:

stick@richnet.net

Url:

None

Contact:

Chuck Stickelman

Type of support:

Inhouse, phone, EMail. Can provide system and network planning, installation, support and administration. Training is also available for hardware service/support, system/network administration, and various user-level applications.

Sample prices:

Phone support is US$50/hour (1 hour minimum). Inhouse support can be contracted on an hourly basis at US$100/hour or by day/half-day or by project.

Last modified:

September 23, 1996.

3.29 PSA AnswerDesk – Pencom Systems Administration

9050 Capital of Texas Hwy North
Suite 310
Austin, TX 78759
U.S.A.

Phone:

(512) 343-1111 or contact your nearest Pencom office.

Fax:

(512) 346-6444

EMail:

answer-info@pencom.com

Url:

http://www.pencom.com/psa/answer.html

Contact:

Randy Kirchhof

Type of support:

AnswerDesk is an Open Systems phone support desk specifically designed to provide a backstop with difficult, senior administration issues. We do not provide end user support. We support administrators working with all Unix platforms, including Linux. Our client list includes a wide variety of Fortune 500 companies utilizing open systems, many with mission critical support requirements. Our technical database is supported by 200 of the best systems administrators in the business.

Sample prices:

AnswerDesk charges US$100/hour, with a one hour minimum. If we don't solve your problem, you are not charged. Please request a brochure for more in-depth info.

Last modified:

September 24, 1996.

3.30 RCT Design

Phone:

805-683-9717

Fax:

805-683-0717

EMail:

bob@zooid.com

Url:

http://www.zooid.com

Contact:

Bob Tellefson

Type of support:

Turnkey Linux Systems with support, Internet servers, web site design and cgi programming, remote system maintenance and/or training by phone or EMail.

Sample prices:

US$45/hour.

Last modified:

September 14, 1996.

3.31 Silver Technologies

```
Box 22123
Regina
Saskatchewan S4S 7H4
Canada
```

Phone:

306-596-1332

Fax:

306-585-2878

EMail:

rcp@dlcwest.com

Url:

None

Contact:

Richard Perrin

Type of support:

System and network administration, on-site consultation, programming, Linux publications.

Sample prices:

$20-$50/hour CDN.

Last modified:

September 12, 1996.

3.32 Softcraft Impresa

```
2923 Cohansey Drive
San Jose, California 95132
U.S.A.
```

Phone:

+1.408.251.9820

Fax:

None

EMail:

mauro@softcraft.com

Url:

http://www.softcraft.com

Contact:

Mauro DePalma

Type of support:

We can fine tune homogeneous and heterogeneous networks with Linux/Unix nodes and others TCP/IP capable. We also have an evolving secure operating environment based on Linux which is complete but does not (yet) come with installation scripts/programs and is currently only available for Intel.

We'll call it Linux generations. Gladly demo it and use it to build a LAN/WAN with shadow/NYS/DNS for secure nodes, gateways and networks.

Sample prices:

US$90/hour. Really depends on the kind of work and duration.

Last modified:

September 20, 1996.

3.33 Earl A. Stutes, Inc.

```
P.O. Box 35567
Monte Sereno, CA 95030-0567
U.S.A.
```

Phone:

408.448.1089

Fax:

408.264.5129

EMail:

estutes@eas.com

Url:

http://www.eas.com

Contact:

Earl Stutes

Type of support:

Phone, EMail, inhouse, training.

Sample prices:

Upon Request.

Last modified:

September 12, 1996.

3.34 Triangle Software Corporation

```
2375 Riverglenn Circle
Dunwoody, GA 30338-5940
U.S.A.
```

Phone:

770-455-9089

Fax:

Upon request.

EMail:

triangle@america.net

Url:

None

Contact:

Ben Cooper

Type of support:

Inhouse ANSI C++ training with labs using G++ (very well reviewed by students).

Sample prices:

US$5000 plus travel expenses for a five-day C++ class with up to 15 students, taught at your site.

Last modified:

September 12, 1996.

3.35 Vennerable Consultants

```
7216 Lincoln Avenue, Suite 101
El Cerrito, CA 94530 3240
U.S.A.
```

Phone:

510 525 2989

Fax:

510 525 8072

EMail:

jason@vennerable.com

Url:

http://www.vennerable.com

Contact:

Jason Venner

Type of support:

Phone, EMail, network and inhouse.

Sample prices:

Variable by job and customer.

Last modified:

September 10, 1996.

3.36 Vertex Development

```
11 Crestview Court
Potomac, MD 20854
U.S.A.
```

Phone:

301-340-2162

Fax:

301-309-6968

EMail:

jeff@vertexdev.com

Url:

http://www.vertexdev.com

Contact:

Jeff Barr

Type of support:

Porting Unix and non-Unix software to Linux. User Interface design, development, and review. Applications and Systems software development.

Sample prices:

Porting and development projects are typically handled on a firm-fixed price basis. Other services are supplied at US$120-$150/hour, depending on duration and travel requirements.

Last modified:

September 15, 1996.

3.37 Gregg Weber

1076 Carol Lane \#3
Lafayette, CA 94549
U.S.A.

Phone:

510 283-6264

Fax:

None

EMail:

gregg@netcom.com

Url:

None

Contact:

Gregg Weber

Type of support:

On site in SF bay area, or can travel for big jobs.

Sample prices:

US$55/hour.

Last modified:

September 9, 1996.

3.38 Worldwide Solutions, Inc.

4450 Arapahoe Ave., Suite 100
Boulder, CO 80303
U.S.A.

Phone:

+1.303.581.0800

Fax:

None

EMail:

info@wwsi.com

Url:

http://www.wwsi.com

Contact:

Blaine Berger

Type of support:

Phone, EMmail, Internet, on-site, training, installations, configuration, specification, architecture, engineering, integration, etc.

Sample prices:

Variable. Monthly support agreements or project based statement of work pricing preferred. Standard hourly rates available for those with specific requirements.

Last modified:

September 15, 1996.

3.39 xprt Computer Consuting, Inc.

731 Voyager
Houston, TX 77062
U.S.A.

Phone:

713 480 8649

Fax:

713 480 7357

EMail:

jody@sccsi.com

Url:

http://zeus.xprt.com/~info/xprt.html

Contact:

Jody Winston

Type of support:

Phone, EMail, training, custom software, custom device drivers, custom application development.

Sample prices:

Either by the hour starting at US$100 or a firm fixed price.

Last modified:

September 12, 1996.

4 Asia

4.1 Vision Systems

```
179-C-1 Model Town
Lahore-54700
Pakistan
```

Phone:

(042) 583-6152 or (042) 586-9353

Fax:

92-42-5834920

EMail:

abnaseem@paknet1.ptc.pk

Url:

http://www.freenet.edmonton.ab.ca/~abidn

Contact:

Abid Nasim

Type of support:

Training, configuration and BBS.

Sample prices:

Upon request.

Last modified:

September 18, 1996.

5 Australia

5.1 Interactive Infotainment Systems

Sydney, NSW
Australia

Phone:

015-955-042

Fax:

None

EMail:

anthony@rumble.waratah.id.au

Url:

http://www.infotainment.com.au

Contact:

Anthony Rumble

Type of support:

Phone, EMail, inhouse, training, porting, development, web/CGI, networking.

Sample prices:

Upon request.

Last modified:

September 24, 1996.

6 Europe

6.1 Bitbybit Information Systems

Kluyverweg 2A
2629 HT Delft
The Netherlands

Phone:

+31.15.2682569

Fax:

+31.15.268.25.30

EMail:

info@bitbybit-is.nl

Url:

http://www.bitbybit-is.nl

Contact:

Erno Marks

Type of support:

Installation, troubleshooting, training, Internet and Intranet connectivity.

Sample prices:

US$60-$75/hour.

Last modified:

September 13, 1996.

6.2 Cistron Internet Services

```
PoBox 297
2400 AG
The Netherlands
```

Phone:

+31-172-419445

Fax:

+31-172-430979

EMail:

linux@cistron.nl

Url:

http://www.cistron.nl

Contact:

Danny ter Haar

Type of support:

Author of large parts of Linux (sysvinit, minicom, network code and kernel code). Maintainer of many Debian GNU/Linux packages. Internet and Intranet provider including firewalls and leased lines.

Sample prices:

HFL 150/hour.

Last modified:

September 24, 1996.

6.3 Double Barrel Consultancy and Productions

```
Sportstraat 28
```

Phone:

32-9-2227764

Fax:

32-9-2227764

EMail:

mvergall@double-barrel.be

Url:

http://www.double-barrel.be

Contact:

Michael C. Vergallen

Type of support:

Phone, EMail, inhouse.

Sample prices:

1500 BEF/hour V.A.T. excl. (1 hour minimum).

Last modified:

September 24, 1996.

6.4 EDV-Beratung Friedrich Ganter

```
Grazerstra{\ss}e 26a
A-8045 Graz
Austria
```

Phone:

+43 316 688112 or +43 664 1021621

Fax:

None

EMail:

ganter@fvkma.tu-graz.ac.at

Url:

http://fvkma.tu-graz.ac.at/ganter/ganter.html

Contact:

Friedrich Ganter

Type of support:

Phone, EMail, inhouse, training.

Sample prices:

US$30-$60/hour.

Last modified:

September 12, 1996.

6.5 Gärtner Datensysteme

```
Hamburger Str. 273a
38114 Braunschweig
Germany
```

Phone:

+49 531 2335555

Fax:

+49 531 2335556

EMail:

info@gaertner.de

Url:

http://www.gaertner.de

Contact:

Gärtner Datensysteme

Type of support:

Phone, EMail, inhouse, training.

Sample prices:

Depending on the job, starting at DM 1800 for a full day.

Last modified:

September 13, 1996.

6.6 Ing. Büro Gerichhausen

```
Steinsstra{\ss}e 103
D-41199 M\"{o}nchengladbach
Germany
```

Phone:

+49 2166 15068

Fax:

+49 2166 10159

EMail:

support@mail.niederrhein.de

Url:

http://www.niederrhein.de

Contact:

Christoph Adomeit

Type of support:

Inhouse, training, phone, EMail, Internet.

Sample prices:

DM 155/hour.

Last modified:

September 12, 1996.

6.7 Guide Datakonsult

```
Gustavslundsv. 12
167 51 Bromma
Sweden
```

Phone:

+46 70 745 52 39

Fax:

+46 634 46 00

EMail:

mge@guide.se

Url:

http://www.guide.se

Contact:

Mikael Geijer

Type of support:

EMail, inhouse.

Sample prices:

On discussion.

Last modified:

September 15, 1996.

6.8 Information Cascade Ltd

```
87 Burley Road
Bransgore
BH23 8BA
UK
```

Phone:

0181-424-9691

Fax:

Upon request.

EMail:

gps@trix.dircon.co.uk

Url:

http://www.users.dircon.co.uk/~trix

Contact:

Graham Swallow

Type of support:

Linux Installation and configuration, SVR4 admin, site admin, network maintenence, Internet, servers and clients, shell scripts, document processing e.g. - Get your Quality Procedures Manual on-line (Your users too).

Sample prices:

£27/hour plus costs.

Last modified:

September 22, 1996.

6.9 it-analyse as

```
Breist{\o}lsveien 14
N-5035 Bergen-Sandviken
Norway
```

Phone:

+4755962221

Fax:

None

EMail:

magnus@login.eunet.no

Url:

None

Contact:

Magnus Alvestad

Type of support:

Phone, EMail, inhouse, training.

Sample prices:

US$80-$100/hour.

Last modified:

September 13, 1996.

6.10 Laboratory for Micro Enterprise

```
Oakley Court
Benson
Wallingford, OX10 6QH
UK
```

Phone:

(44) (0)1491 832932

Fax:

(44) (0)1491 832932

EMail:

lme@storrs.demon.co.uk

Url:

http://www.i-way.co.uk/~storrs

Contact:

John Storrs

Type of support:

As required. Our focus is to support very small enterprises (most of us) with affordable systems and tools. See our web pages for details.

Sample prices:

By negotiation.

Last modified:

September 15, 1996.

6.11 LEMIS

```
Schellnhausen 2
36325 Feldatal
Germany
```

Phone:

+49-6637-919123

Fax:

+49-6637-919122

EMail:

lemis@lemis.de

Url:

None

Contact:

Greg Lehey

Type of support:

Phone, EMail, fax, inhouse, training.

Sample prices:

Typically US$100 or DM 150/hour. Significant reductions for non-profit organizations.

Last modified:

September 23, 1996.

6.12 Netsol Network Solutions Oy

Hiihtotie 3A
FIN-01280 Vantaa
Finland

Phone:

+358 50 5666898

Fax:

+358 9 34090404

EMail:

netsol@netsol.fi

Url:

http://www.netsol.fi

Contact:

Timo Virtaneva

Type of support:

Inhouse, training. Support for Internet connections, firewalls and networking.

Sample prices:

Upon request.

Last modified:

September 15, 1996.

6.13 B. Neubert EDV-Dienstleistungen

Parkweg 16
Scheidt
66133 Saarbr\"{u}cken
Germany

Phone:

0681-817629

Fax:

Upon request.

EMail:

neubert@lusi.uni-sb.de (bevorzugt/preferred)

Url:

http://www.uni-sb.de/~ph11rsbn

Contact:

Boris Neubert

Type of support (German):

Die Beratungstätigkeit umfaßt Hilfestellung bei Hardware- und Software-Kauf sowie Installation von Hardwarekomponenten und Anwenderprogrammen im DOS-, Windows- und Unix-Bereich, Netzwerklösungen im Unix-Bereich, Vermittlung von Netzzugängen, sowie die allgemeine Informationsbeschaffung im wissenschaftlichen Bereich und verwandte Dienstleistungen.

Type of support (English):

Consulting comprises assistance with hardware and software purchase, installation of hardware components and user programs under DOS, Windows and Unix, networking solutions under Unix, mediation of network access, general information retrieval in the scientific field and related services.

Sample prices:

DM 40/hour (zuzüglich Spesen/plus expenses).

Last modified:

September 13, 1996.

6.14 NorConnect Internet Services AS

```
Boks 9273 Gr\"{o}nland
N-0134 Oslo
Norway
```

Phone:

+47 22 17 41 70

Fax:

+47 22 17 64 99

EMail:

post@norconnect.no

Url:

http://www.norconnect.no

Contact:

Vidar Hokstad <vidarh@norconnect.no>

Type of support:

Phone, EMail, inhouse, training, programming, planning, maintenance of systems, phone support for customers of our customer, porting of programs etc.

Sample prices:

Support agreements starting from 500,- NOK (approximately US$75), a month fixed fee (phone and EMail support, and reduced rates for other services). Projects or one time jobs starting at 650,- NOK (approximately US$110)/hour, with large discounts possible for larger projects, depending on the type of work, and whether our customer wants the project tied to one of our consultants, or not.

Last modified:

September 15, 1996.

6.15 noris network GmbH

```
Schleiermacherstrasss 12
90491 N\"{u}rnberg
Germany
```

Phone:

+49 911 59818 0

Fax:

+49 911 59818 11

EMail:

info@noris.de

Url:

http://www.noris.de

Contact:

Matthias Urlichs <smurf@noris.de>

Type of support:

Remote login, phone, EMail, inhouse.

Sample prices:

DM 150/hour for phone or inhouse support.

Last modified:

September 17, 1996.

6.16 PROFUSO di Zanetti Giuseppe

via Vergani, 11
I35031 Abano Terme (Padova)
Italy

Phone:

++39 348 2220811

Fax:

None

EMail:

profuso@campiello.it (will be profuso@profuso.com)

Url:

http://www.campiello.it/PROFUSO (will be http://www.profuso.com)

Contact:

Giuseppe Zanetti <beppe@iperv.it>

Type of support:

All type of support for the region Veneto, EMail and phone for other regions.

Sample prices:

Upon request.

Last modified:

September 15, 1996.

6.17 Signum Support AB

Teknikringen 8
S - 583 30 Link\"{o}ping
Sweden

Phone:

+46 (0)13 21 46 00

Fax:

+46 (0)13 21 47 00

EMail:

info@signum.se

Url:

http://www.signum.se

Contact:

Magnus Redin <redin@signum.se>

Type of support:

Phone, fax, EMail and online. Specialised in the Readynet Internet server and the Readycom conferensing system, both are in house developed Free Software.

Sample prices:

Consulting US$110/hour, Readynet Internet server installation and support approximately US$4300.

Last modified:

September 9, 1996.

6.18 Softmedia Spa

```
via Pietrasanta 14
Milano
Italy
```

Phone:

(+39) 335-417677

Fax:

(+39) 2- 5730.7652

EMail:

venta@softmedia.it

Url:

http://www.softmedia.it

Contact:

Paolo Ventafridda

Type of support:

Phone, inhouse, training and C programming.

Sample prices:

Upon request.

Last modified:

September 17, 1996.

6.19 Tarkus AB

Skommartorpsv. 24
735 38 Surahammar
Sweden

Phone:

(+46) 70 7522246

Fax:

(+46) 220 33907

EMail:

tarkus@tarkus.se

Url:

http://www.tarkus.se

Contact:

Carlos Vidal, Bo Berggren

Type of support:

Mostly via phone or EMail. Inhouse if required. We work in Scandinavia, Germany and Switzerland.

Sample prices:

From 0 to 700 SEK/hour (US$0-$100) depending on the job. Many "easy" questions are answered for free.

Last modified:

September 13, 1996.